

# Evaluation of e-learning course

*Title of the course:*

## Part I. Information on the respondent

Name of tester:						No.				
Testing period		From day		month		To day			month	

1. Sex: Male\_\_\_ Female\_\_\_\_\_
2. Age group: <30\_\_\_ 30-40\_\_\_ 40-50\_\_\_ >50\_\_\_
3. Place of living
  - Major city (>100,000 inh.) \_\_\_\_\_
  - Provincial town (20-100,000 inh.) \_\_\_\_\_
  - Small town (2-20,000 inh.) \_\_\_\_\_
  - Village/rural area (<2,000 inh.) \_\_\_\_\_
4. Educational level (highest level obtained):
  - Primary Education \_\_\_\_\_
  - Lower Secondary Education \_\_\_\_\_
  - Upper Secondary Education \_\_\_\_\_
  - Higher Education \_\_\_\_\_
5. What is your occupation?
  - Manager or senior official \_\_\_\_\_
  - Professional \_\_\_\_\_
  - Technician \_\_\_\_\_
  - Clerk \_\_\_\_\_
  - Service or sales worker \_\_\_\_\_
  - Agriculture or Fishing \_\_\_\_\_
  - Craft worker or worker in related trades \_\_\_\_\_
  - Plant or machine worker \_\_\_\_\_
  - Unskilled occupation \_\_\_\_\_
  - Other/no occupation \_\_\_\_\_
6. How would you characterize your own skills in IT before you started the course:
  - No experience at all \_\_\_\_\_

Some experience \_\_\_\_\_  
Long experience as user of PC \_\_\_\_\_  
Long experience as user of PC and Internet \_\_\_\_\_  
Experience at system level \_\_\_\_\_

7. Have you attended other courses in e-learning? Yes\_\_\_ No\_\_\_  
If yes how many?\_\_\_  
On what topics?\_\_\_\_\_

8. What is your primary motivation to participate in the course?  
Interest in the course topic\_\_\_ Interest in e-learning\_\_\_ Others (specify)\_\_\_\_\_

9. What were your expectations to the course

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**Part II Technical performance of the system**

13. How did you access the course material?

On-line\_\_\_\_ Via a CD-ROM\_\_\_\_\_

14. Did you meet an error during the testing period result of which the running of the course failed?

- 1. No
- 2. Yes. Please describe the failure .....

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15. (Please mark your answers with 'x' !) Did it happen during the use of the course, that

	Never	Rarely	Often	Always
A screenpage downloaded very slow?				
A screenpage appeared with errors?				
A screenpage did not download at all?				
Navigation elements functioned too slow?				
Navigation elements functioned with errors?				
Navigation elements did not function at all?				
There are wrong links within the course?				
There are wrong links to outside the course?				
There are problems with installation of missing software components (like Java virtual machine, Mathplayer, Flash Player) ?				
There are Flash, Mathplayer or Java program errors?				

16. Did you have any problem with entering into the Coedu system? If yes, please describe in details the problem you experienced.

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17. Did you have any problem with the use of the user surface of the system? If yes, please describe in details the problem you experienced.

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18. Please evaluate on a 1-5 rating the course by the following criteria (NB: 1 is *very poor*...5 is *very good*):

Transparency of the registration page	
Obvious notation of navigation tools	
Navigation tools	
Communication surface (correspondence tools, Forum)	
'Help' (to the use of the system)	
Collections (usefulness of them)	
Manageability of the system/the course in the system (in general)	

19. Other (opinion, suggestion regarding the framework, the user surface):

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**Part III Design of user interface**

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	Very difficult	difficult	Easy	Very easy
1. Is it easy to navigate in the system				
2. Can you read the texts directly from the screen				

What is your opinion on following facilities:

			Usefulness			
	Have used	Not used	No	little	some	very
3. Content page						
4. Bookmarks						
5. Internet links						
6. Downloadable documents						
7. Pictures						
8. Glossary of terms						
9. Bibliography						
10. Multimedia						
11. Personal settings						
12. Forum						
13. Notes						
14. Highlighting text						
15. Printing						
16. Search (in the course or lesson)						

20. Suggestions for improvements

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## Part IV Course Content

### Course texts

	Poor	Fair	Good	Very good	Excellent
1. Overall rating					
2. Relevance for course topic					

	Too short	Adequate	Too long
3. Length of texts			

	Too basic	Adequate	Too advanced
4. The texts are			

5. Suggestions for improvement of course texts

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### Tests

	Poor	Fair	Good	Very good	Excellent
6. Relevance of having tests					
7. Quality of tests					

	Too easy	Suitable	Too difficult
8. The tests are			

9. Suggestions for improvement of tests

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Use of multimedia

	Poor	Fair	Good	Very good	Excellent
10. How do you rate use of multimedia?					

	Not at all	A Little	Important	Very Important	Most urgent
11. How important is use of multimedia for the learning process?					

12. Suggestions for improvements of usage of multimedia

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## Part V Course Work

1. How many times have you logged into the course? \_\_\_\_\_
2. How many hours have you spent on the course? \_\_\_\_\_

How many hours have you spent on following activities?

3. Reading texts \_\_\_\_\_
4. Follow links/reading supplementary material \_\_\_\_\_
5. Course test \_\_\_\_\_
6. Other activities (specify) \_\_\_\_\_  
\_\_\_\_\_

## Part VI E-learning methodology

Did you feel a need for tutoring in order to enhance the learning process?

	Not at all	A Little	Important	Very Important	Most urgent
1. Personal contact					
2. On-line contact					
3. e-mail contact					

Did you feel a need for contact with fellow students?

	Not at all	A Little	Important	Very Important	Most urgent
4. Personal contact					
5. On-line contact					
6. e-mail contact					

How do you rate e-learning in comparison with other methods of learning?

	Less effective	Equally effective	More effective
7. Traditional class room course			
8. Self study			

9. In your opinion, what are the major *advantages* of e-learning?

- 1).....
- 2).....
- 3).....
- 4).....

10. In your opinion, what are the major *disadvantages* of e-learning?

- 1).....
- 2).....
- 3).....
- 4).....